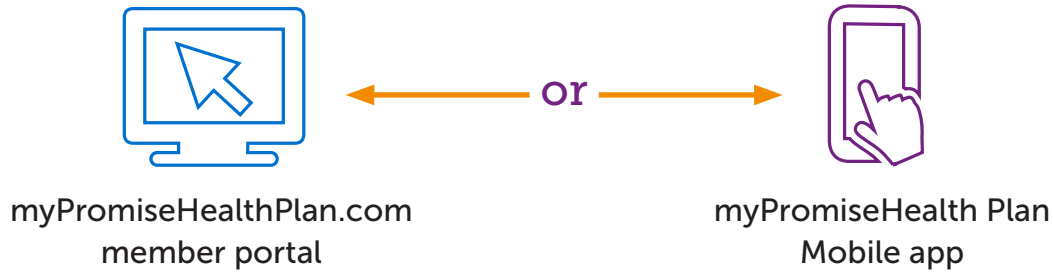


Access Your ID Card Online

Did you know that you don't need your physical ID card to use your health benefits?

You can access your Promise Health Plan ID card anytime, from anywhere (including your doctor's office) via:



Using the myPromiseHealthPlan.com Member Portal

► Step 1:

Go to the myPromiseHealthPlan.com member portal and log in. If you've never used the portal before, you will have to complete a quick one-time registration process.

The screenshot shows the Promise Health Plan member portal. At the top left is the "Promise Health Plan" logo. At the top right is a "Español" link. The main content area is divided into three columns. The left column is titled "Log in" and contains a "SUBMIT" button and links for "Forgot your password?" and "Forgot your username?". A black arrow labeled "Log in here" points to this section. The middle column is titled "Register" and contains a "CREATE YOUR ACCOUNT" button. An orange arrow labeled "Register here" points to this section. The right column contains three registration options: "Member" (Find a provider, check claim status, manage your health and more.), "Broker" (Keep tabs on your clients' plan and access reports.), and "Employer/Client" (Manage employee coverage and eligibility, view claims and view reports.). Each option has a "CREATE YOUR ACCOUNT" button.

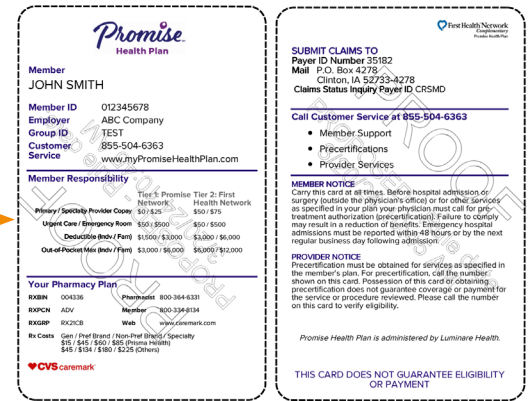
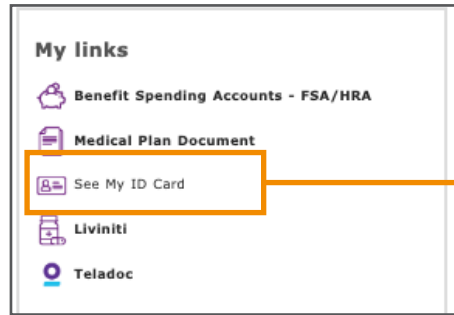
Continued on page 2 ►

Using the myPromiseHealthPlan.com Member Portal (continued)

► Step 2:

Go to the **My Links** section of your home page. Click the **See My ID Card** link.

NOTE: The links in your **My Links** section and the details on your ID card will vary depending on your specific plan benefits.



Using the myPromiseHealth Plan Mobile App

You can also access your ID card via our mobile app, **myPromiseHealth Plan Mobile**, available for free download from the Apple App Store or Google Play.



If you have any questions, just call the customer service number on your current ID card or send us a message via the myPromiseHealthPlan.com Member Portal.

